

# C•CURE Visit Verified Identity Using Civic Secure Identity Platform



## Features That Make a Difference

### For Hosts

- Verify a visitor's identity without the need to store extensive personal information, reducing the compliance overhead
- Better enforce required identity verification policy based on visitor or visit criteria
- Leverage this solution at staffed and unstaffed locations using self-service kiosks

### For Visitors using the Civic app

- Opt-in to verify information, then securely share only specific details with an identity requester
- Control personal information at all times, stored on mobile devices
- No more carrying personal documents

Software House C•CURE Visit Verified Identity using Civic secure identity platform helps businesses improve on-site visitor management with fast and secure identity verification within the C•CURE 9000 security and event management platform. This eliminates the risk and overhead associated with collecting and storing sensitive data on site.

Currently, many facilities require visitors to provide a valid form of identification. Traditional identity verification methods, like showing ID cards to reception staff, can make visitors feel that their privacy is not protected. C•CURE Visit Verified Identity using Civic, leverages advanced technology to enhance visitor privacy and to reduce the need to store sensitive personal information.

## How It Works

- Host creates an appointment in C•CURE 9000 and pre-registers a visitor
- Visit templates provide flexibility to enforce appropriate policy for Identity Verification



Verified Identity  
Not Required



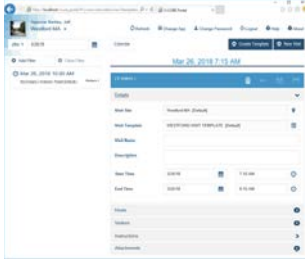
Self Verified Identity Required  
(Visitors require a verified email  
and phone number)



Authority Verified Identity  
Required (Visitors require a  
verified ID document)

- Visitor receives visit appointment email with instructions and link to pre-verify identity prior to visit using self-service Civic mobile app
- When visitor arrives and uses kiosk to check in, their specific visit appointment will initiate the required identity verification request
- Visitor uses Civic app to scan QR code on kiosk to complete identity verification request

## Host Registration and Visitor Experience



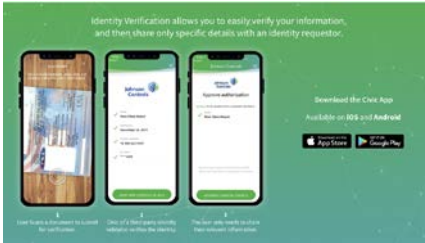
### Step 1

Host uses C-CURE Portal to register a user and to specify ID required.



### Step 2

Visitor receives an email prompting them to pre-verify their identity prior to their appointment.



### Step 3

Visitor downloads and uses Civic App to verify identity.



### Step 4

Visitor arrives for appointment and uses Civic App to scan a QR code at the lobby visitor check-in kiosk to verify identity. Once verified, the host is notified of visitor's arrival and the visitor heads to appointment.

## Ordering Information

Model Number	Description
CIVIC-SETUP	C-CURE Visit Verified Identity using Civic one-time setup fee per site
A-CIVIC	Civic Verified Monthly Transactions per site

## About Johnson Controls

Johnson Controls is a global diversified technology and multi-industrial leader serving a wide range of customers in more than 150 countries. Our 120,000 employees create intelligent buildings, efficient energy solutions, integrated infrastructure and next generation transportation systems that work seamlessly together to deliver on the promise of smart cities and communities. Our commitment to sustainability dates back to our roots in 1885, with the invention of the first electric room thermostat.