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Software House

Johnson Controls

24/7 Mission Critical Security. Global Identity Management. Tailor-Made and User-Friendly.

Every moment of Every day, I'm ready.

Managing credentials to keep people productive, no matter where they are

Today, I was at the ribbon cutting ceremony for the new building on the West Campus and got a call that our VP of R&D needed immediate access to the lab 65 miles away.

When I started this job 20 years ago, that would have been impossible. Today, I just used my mobile phone to give the employee access instantly. He didn't miss a beat, and I didn't miss the celebratory cake.

Monitoring operations to keep everyone safe, no matter what

They say I have eyes in the back of my head. In this job, that comes in handy, but sometimes I need more than even that. Early this morning while I was still asleep, someone propped open a door at one of the loading docks, and our new security operator got an immediate notification. It was his first day on his own.

That alarm triggered all of the necessary security protocols we have to follow to ensure the facility is safe – including checklists, incident logs, video recording, and dispatching an officer. Turns out it was just a new delivery person unloading a truck, but that type of visibility and comprehensive instruction gives accountability and a peace of mind that not even my many eyes can provide.

Sound like your day?

Software House: Security Innovations that Endure

Managing security in today's dynamic, data-driven, safety-obsessed climate is a challenge - one that requires much more from access control solutions than ever before.

Software House is a recognized leader in security innovations that tackle the ever-changing security requirements a business faces. By leveraging its feature-rich, enterprise-ready platform, organizations are able to put life-safety, identity protection, and business continuity at the center of their security strategy, allowing business leaders to confidently govern across the entire enterprise.

Software House security innovations allow businesses to:

- Take a more integrated, automated approach to managing identities and access
- Proactively address security risks and enforce compliance policies
- Mitigate risk and respond to incidents immediately
- Simplify the experience while strengthening security across the entire enterprise

Trusted and Proven

Software House, part of Johnson Controls, has been delivering security and event management solutions for decades. Trusted by more than 30,000 of the most security-zealous organizations around the world, the Software House security portfolio is known industry-wide as a workhorse system with finesse.

Our Portfolio. Your Tailor-Made Solution.

The C-CURE 9000 security and event management software is the cornerstone of the Software House system, bolstered by a wide portfolio of iSTAR controllers and countless reader technologies.

Our internal integrations, plus those tested and qualified through the Connected Partner Program, round out the portfolio for a tailor-made solution, just for you.

"One of the things that impresses me the most about our C-CURE 9000 solution is that it works so well with other systems and devices from different manufacturers. Going forward, we also have the option of remotely managing other systems and devices in other geographical locations from the same C-CURE 9000 work station used for New Ludgate. That kind of flexibility is phenomenal."

Mark Ponzini, Senior Project Engineer

Land Securities, UK's largest listed commercial real estate company

Complete Visibility and Mobility for 24/7 Mission Critical Security

It's safe to say the job of managing identities and access throughout an enterprise is more challenging than ever. Employees travel to different facilities – sometimes with very little notice – and having access is paramount to an efficient and productive workforce.

Software House innovations in mobile security ensure you have complete visibility of every cardholder and can quickly accommodate every clearance modification, holiday addition, or card activation - no matter where employees go or how quickly they need access.

Security Mobility at its Best

C-CURE Go enables you to quickly search, create, or update personal records while away from your desk while C-CURE Go Reader lets you grant or deny access in even the most remote areas.

Global Identity and Cardholder Management

C-CURE 9000 lets you easily synchronize personnel across different, sometimes expansive, locations and ensure proper access for employees, contractors, and visitors across an organization. Multi-factor authentication (PIN, biometrics, etc.) ensures a heightened level of awareness that allows you to confidently identify and verify credentials, and with Innometriks High Assurance Security Solution, you can achieve the highest levels of credential validation.

24/7 self-service, web-based access and visitor management portals simplify the process of requesting and approving facility access to employees and visitors without requiring direct involvement from the security team. Centralized policies and standard methodologies are enforced to ensure security is never compromised, and the security team is free to focus on more pressing operational needs.

The Difference is Clear

- Global Cardholder Management
- Identity Synchronization Across the Enterprise
- Multi-Factor Authentication
- Innometriks High Assurance Security Solution
- Self-Service Access Control Management and Visitor Management
- Centralized Policy Management

Centralized Intelligence for Complete Situational Awareness

Make the right decision at the right time to keep people safe, property secured, and business operations running smoothly. That's the job, and it takes a comprehensive solution that collects and distills information from various sources to accomplish it.

C-CURE 9000 connects with dozens of other security and business applications for 360-degree visibility of events throughout your facilities to quickly identify risks, spot compliance issues, and make the right decisions quickly. The powerful system translates fast-moving data into actionable intelligence on one intuitive interface, giving you the confidence to quickly mitigate rapidly developing incidents by denying access, triggering video, locking down doors, stopping elevators, or issuing mass notifications.

The Difference is Clear

- Tested and qualified integrations include video management, intrusion, fire, building automation, and hundreds of other trusted applications
- A single UI simplifies the user experience and expedites responses

"Managing all of my events from one place is not just a nice to have; it's imperative in order to keep thousands of employees and visitors safe."

Built to Perform at the Highest Level

Few industries are more thoroughly scrutinized than the security business. Because of data breaches, reader hacks, and even system outages caused by natural disasters, every component of a security system is under a microscope and expected to perform without interruption to deliver high assurance data and system integrity.

With life-safety, identity protection, and high-value property at stake, Software House sets the highest of expectations when it comes to protecting every component in its system.

From C-CURE 9000 versions and iSTAR controllers, to access control readers, Software House tests and qualifies the software, hardware, and firmware together to ensure the most reliable, best performing system available.

“There is nothing more frustrating than a disconnect between manufacturers who are responsible for the pieces of any system – let alone a security system that protects people and property. When one company owns the entire process for updating the software, hardware, and firmware, it is a far better supported system that eliminates the finger pointing and anxiety.”

Fail-Safe Measures to Keep Your Business Running

When systems are down, security monitoring operations are disrupted, putting the safety of employees, visitors and your business at risk.

Software House innovations are protected with end-to-end encryption from the reader to the controller to the software. Plus, the Software House solution supports top business continuity and redundancy platforms to help deliver around-the-clock access control, protect database integrity, and minimize system downtime.

A distributed architecture centralizes system control while allowing individual facilities to autonomously manage their security operations to most effectively protect highly sensitive or classified areas.

The Difference is Clear

- Native end-to-end encryption from reader to controller to software
- Supports high-availability, fault tolerant business continuity solutions
- Audit and journal for full accountability and non-repudation
- Distributed architecture centralizes security process while enabling site-specific management of critical security operations

Cyber Protection Program: A Rigorous Approach to Protecting Your System and Data

As security professionals, we are faced with unprecedented challenges to protecting identities, maintaining secure communications, and defending critical data from cyber attacks.

All Software House system components are part of the Cyber Protection Program – a rigorous, multi-phased approach to protect our physical security products from attack, damage, disruption, unauthorized access, or misuse.

Our holistic Cyber Protection Program is governed by policies and supported by a dedicated global product security team in six core areas:

- Secure Product Development
- Deployment Services
- Configuration Guidelines
- Rigorous Testing
- Rapid Response
- Education and Advocacy

Just how costly is one data breach?

The global average cost of a single data breach is $3.62 million.

When Protecting Everything is What Matters, Trust a Leader.

For solutions that provide for your building's security, protect people, and secure assets – there is no more well-respected name than Johnson Controls Security Products. Our access control, fire detection, mass notification, and video surveillance solutions protect your business and the people who make it successful by ensuring your commercial security and fire systems perform on demand as designed.

We're one of the industry's most trusted partner for security and fire safety, specializing in complex integrations with more than 50 years of experience. No matter what size or type of facility, we offer flexible solutions.

The future is being built today and Johnson Controls is making that future more productive, more secure, and more sustainable.

About Johnson Controls

Johnson Controls is a global diversified technology and multi-industrial leader serving a wide range of customers in more than 150 countries. Our 120,000 employees create intelligent buildings, efficient energy solutions, integrated infrastructure and next generation transportation systems that work seamlessly together to deliver on the promise of smart cities and communities. Our commitment to sustainability dates back to our roots in 1885, with the invention of the first electric room thermostat.

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